

WAC 388-61A-1030 What are the requirements for providing emergency shelter? (1) Programs that we contract with for emergency shelter must also provide:

- (a) A crisis hotline or helpline;
- (b) A place of temporary lodging that complies with the service and facility requirements of this chapter;
- (c) A day program or drop in service for victims who have a need for supportive services but do not need emergency shelter;
- (d) Resident access to a trained staff person twenty-four hours a day, three hundred sixty-five days a year;
- (e) The opportunity for residents to receive and participate in supportive services during their stay in emergency shelter; and
- (f) Age appropriate supportive services and resources for children/youth residing in emergency shelter.

(2) Programs must not require that clients participate in supportive services as a condition of residing in emergency shelter.

(3) Your program must have written procedures regarding your emergency shelter intake process. Victims who are at immediate risk of harm or who are in immediate danger due to domestic violence must be given priority for emergency shelter.

(4) You must have a staff person available twenty-four hours a day, three hundred sixty-five days a year, who is able to assess requests for emergency shelter and arrange for immediate intake into your shelter or a hotel or motel.

(5) Where an individual is eligible for emergency shelter:

(a) A staff person must be present to admit a service recipient into the emergency shelter; and

(b) Your program must make reasonable efforts to have a staff person present to admit a service recipient into a hotel or motel.

(6) Hotels or motels may be used as a temporary emergency sheltering option but must not be used in place of an emergency shelter that meets the standards set forth in this chapter. Individuals placed in a hotel or motel or other temporary shelter option must be provided with supportive services during the time they are in emergency shelter.

(7) You must provide an individual with referrals to other services or domestic violence agencies when:

(a) Your emergency shelter is full;

(b) A client residing in emergency shelter must be transferred to another domestic violence program for client safety reasons;

(c) The person seeking emergency shelter is ineligible for your services;

(d) An inappropriate referral was made to your domestic violence program; or

(e) The person seeking emergency shelter has problems that require services of another program or programs before they receive domestic violence services.

[Statutory Authority: Chapter 70.123 RCW. WSR 18-09-015, § 388-61A-1030, filed 4/10/18, effective 5/11/18.]